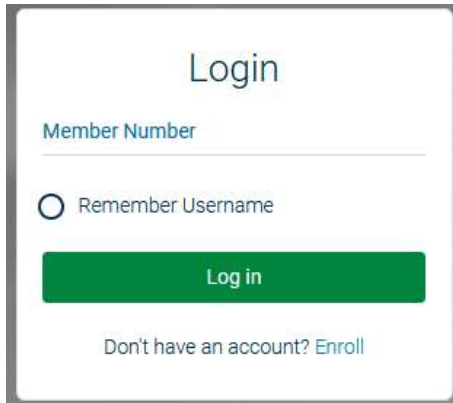


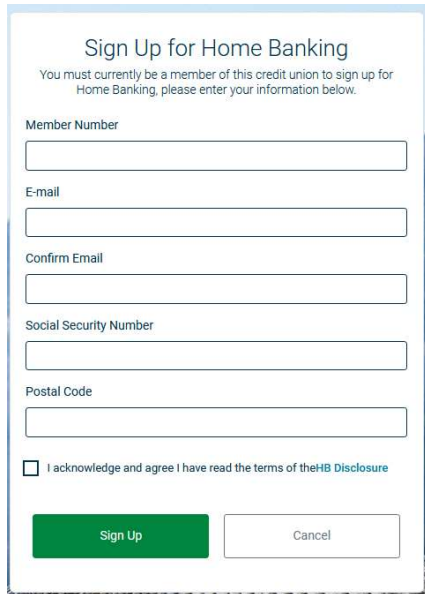
To Enroll in Service Credit Union's online banking

- Go to <https://bsdc.onlinecu.com/serv/#/>



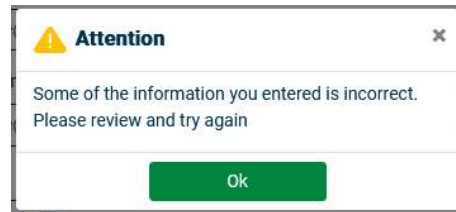
The screenshot shows a login page with the title "Login". Below the title is a text input field labeled "Member Number". Underneath is a radio button labeled "Remember Username". A green "Log in" button is positioned below the input fields. At the bottom, there is a link that says "Don't have an account? Enroll".

- First time users need to select **Enroll**



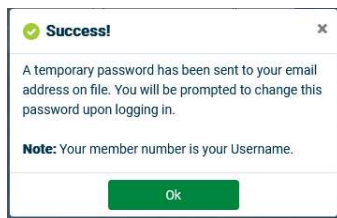
The screenshot shows a "Sign Up for Home Banking" form. It includes a sub-header "Sign Up for Home Banking" and a note: "You must currently be a member of this credit union to sign up for Home Banking, please enter your information below." The form contains several input fields: "Member Number", "E-mail", "Confirm Email", "Social Security Number", and "Postal Code". At the bottom, there is a checkbox for "I acknowledge and agree I have read the terms of the HB Disclosure". Two buttons are present: a green "Sign Up" button and a "Cancel" button.

- Enter your member (Account) number. Please check your most recent statement or call the credit union if you do not know your number.
- Enter and Confirm your email. Please use a personal email instead of a work email.
- Enter your full social security number
- Enter your 5 digit zip code.
- If any information you enter does not match our system you may get the following error:



The screenshot shows an "Attention" dialog box with a yellow warning icon. The text inside reads: "Some of the information you entered is incorrect. Please review and try again". There is a green "Ok" button at the bottom.

If the information matches what we have in our system you will get the following message:



The screenshot shows a "Success" dialog box with a green checkmark icon. The text inside reads: "A temporary password has been sent to your email address on file. You will be prompted to change this password upon logging in." Below this is a "Note": "Your member number is your Username." There is a green "Ok" button at the bottom.

- Check your email for the temporary password and proceed to Login.

- You will be asked to change your password. Enter the temporary password first, then create a new password and confirm. Do not share your password with anyone.
- Your password should contain uppercase, lowercase, special characters, and a minimum of 8 characters.

You will then have to answer a series of three authentication questions and select a “confidence” word. The confidence will appear when you log in so you can be sure you are on the genuine SCU site.

Security Questions

Name of favorite musical group? >

You must answer the security question.

Where did you meet your spouse for the first time? >

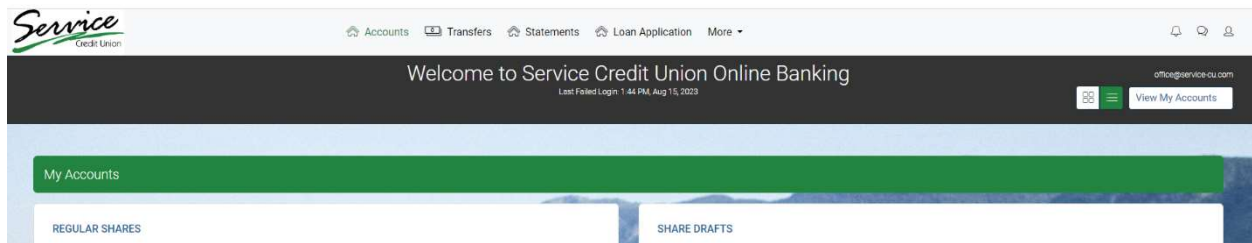
In what year (YYYY) did you graduate from high school? >

Confidence Word

Sign Up
Cancel

- Enter an answer for each (and record the answers in a safe place for future access).

Your account information should load and look like this



- Use the menus in the gray navigation bar to adjust the site for your preferences.